

# SCANIA ENGINE WARRANTY

# Scania Warranty Industrial and Marine engines\*

Scania warranty conditions for Scania Industrial and Marine engines delivered to Scania importers, dealers and OEM customers, hereafter referred to as the "Purchaser".

The provisions of NL92 (General delivery conditions for machines and other mechanical and electrical equipment, within and between Denmark, Finland, Norway and Sweden), or its International equivalent, ECE 188, for other markets shall be valid for the purchase and delivery of Scania Industrial and Marine engines and other Scania components pertaining thereto, collectively referred to hereafter as "Scania engines", for use in machines, equipment and ships, along with the following additional provisions.

The Purchaser shall extend, in his own name and on his own behalf, a warranty to the final Customer, based on the warranty granted to the Purchaser by Scania.

The final Customer shall always have the right to entrust the repairs to engine defects covered by the warranty either to the Purchaser or to an authorised Scania workshop.

# Scope of the warranty

# **Validity**

This warranty shall be valid only for engines in engine installations which have been approved by the Scania organization.

This warranty shall be valid on all markets with authorised service facilities for Scania Industrial and Marine engines.

On other markets, the warranty shall apply only as stipulated in an agreement between Scania and the Purchaser on the procedure for warranty claims.

# **Basic engine warranty**

The basic engine warranty shall be valid for a period of 12 months from the day the engine was taken into operation, but not beyond 24 months counted from the date the engine was delivered from the Scania plant.

For engines in stand-by genset or pleasure craft installations other warranty conditions applies.

# Stand-by genset engine warranty

The stand-by genset engine warranty is valid for engines in stand-by genset installations and shall be valid for a period of 24 months from the day the engine was taken into operation, but not beyond 36 months counted from the date the engine was delivered from the Scania plant.

A stand-by generator set is defined as a genset which operates only when the normal, permanent electricity supply system, temporarily ceases to deliver electricity. This stand-by genset engine warranty is valid for engines used in Australia, New Zealand, U.S.A., Canada, Western Europe, Singapore, Hong Kong, Japan and Taiwan.

<sup>\*</sup> The warranty conditions valid for Scania Industrial and Marine engines and components intended for installations Industrial and Marine applications.

# Pleasure craft engine warranty

For pleasure craft engine warranty:

See separate brochure, Scania engine warranty for pleasure crafts.

# Coverage

Under the terms of "basic engine warranty", and "stand-by genset engine warranty", Scania shall meet the costs of defective materials and labour for repairs which are covered by warranty conditions approved by Scania.

This warranty shall cover all material and manufacturing defects on components and parts designed by Scania.

The warranty is valid for Scania genuine parts and components and when Scania genuine parts or components are fitted at the repair.

Labour for warranty work is compensated for, only if the warranty work has been carried out by an authorised Scania workshop, in accordance with the Scania standard times allowed.

Upon approved warranty repair, Scania will meet the cost of lubricants, coolants, filters, hoses and other components, which cannot be reused due to the damage they have sustained in connection with damage covered by the warranty.

If the warranty repair requires the removal and replacement of a Scania engine/component or of other items that impede access to the former, Scania shall cover such reasonable labour costs.

If a Scania engine must be repaired on site, Scania shall cover round-trip cost of up to four (4) hours travel time for one mechanic and a total distance of up to 200 km in accordance with Scania rules for travel reimbursement.

# **Auxiliary equipment**

The liability of Scania does not extend to auxiliary equipment, for which Scania does not have the design responsibility, which has been purchased by Scania on behalf of the Purchaser from other manufacturers. Any such auxiliary equipment as clutches, reduction gears, reverse gears, propeller equipment, pumps and similar items, shall be covered by the warranty and the product liability of the respective manufacturer.

#### Claim

Should damage covered by the warranty occur or be suspected, a claim shall be lodged as soon as possible with the party providing the warranty or with an authorised Scania workshop.

# Extended warranty\*\*

Extended warranty shall be applied to originally fitted major engine components as: The cylinder block, crankshaft, connecting rods and cylinder heads, in accordance with the defect causes and to the extent indicated below:

### Cylinder block casting defects

Maximum	Coverage	
operating time	Material	Labour
24 months***	100%	100%
36 months***	75%	75%
48 months***	50%	50%

- \*\*) Extended warranty applies only for factory fitted components and is only valid if:
  - the engine start-up date has been reported.
  - the warranty has been approved for the engine.

# Cylinder head casting defects, (not valid for cracks at the injector holes)

Maximum	Covera	age
operating time	Material	Labour
24 months***	100%	100%
36 months***	50%	50%

## Crankshaft and connecting rod fractures

Maximum	Coverage	
operating time	Material	Labour
24 months***	100%	100%
36 months***	75%	75%
48 months***	50%	50%

- \*\*) Extended warranty is not valid if:
  - The date of repair is beyond 60 months counted from Scania plant delivery date.

# Limits on liability

The liability of Scania shall be for the matters as herein stated and, without prejudice to the generality of the foregoing, Scania shall not be liable for damage caused by improper use, overloading, negligence in the form of deficient or incorrect maintenance or care, operation without sufficient quantities of approved lubricants, radiator coolant or air supply, the use of incorrect type of fuel, incorrect storage, incorrect installation and damage resulting from incorrect repairs or the use of parts other than Scania genuine parts and it is hereby declared that the matters referred to in this subparagraph shall not be considered to be exhaustive.

Scania is not responsible for any contingent or consequential loss or damage which may arise under any circumstances whatsoever.

Scania shall not be liable for the aforementioned travel reimbursement and costs for the warranty repairs to Scania genuine parts and exchange units fitted after the expiry of the warranty on the original engine.

This leaflet describes main items from the current warranty conditions, complete documentation may be ordered separately.



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Scania Industrial and Marine Engines Service Support SE-151 87 Södertälje, Sweden

Phone: +46 855 38 10 00 Telefax: +46 855 38 31 80

<sup>\*\*\*)</sup> Or 12.000 hour whichever occurs first.